MAN PrimeServ Storage & Logistics Center

MAN PrimeServ Storage
To provide the best possible support for plant operators who need a storage facility for their spare parts, MAN PrimeServ has established the Storage & Logistics Center. This is a storage facility provided exclusively for customers of MAN PrimeServ, where all types of spare parts such as spare stages/rotors can be held in a secure environment. Spare parts comprise all parts for which, due to their characteristics, a longer delivery time must be expected.

Specialist storage
The parts are stored and preserved in a special, self-contained area and their condition is regularly checked. As the Storage Center is part of the MAN PrimeServ Service Shop, an optional agreement can be made under which the sealing rings of the stored screw compressor stages are automatically exchanged after 3 years. This means they are kept permanently fit for use and any tendency to brittleness and deformation of stretched sealing rings is counteracted. So the operator is saved the organizational and logistical problems associated with this. If needed, a shipping readiness for the stored components is possible within 48 hours*. More favorable shipping terms can be individually arranged.
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Extension of warranty
For new and repaired parts MAN PrimeServ guarantees (based on the specialist storage) an extension of warranty for the period of storage by agreement, provided they were put into storage immediately after the start of shipping readiness. *

Customer advantages
- Warranty extension for stored components*
- Freeing of storage capacities at plant sites
- A secure and controlled environment is provided
- Centralized logistics where there are several machines of similar design in different plants
- Where necessary a spare component stored in advance can be checked, confirmed operational and ready for shipping within 48 hours*

* Depending on the contractually agreed terms